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Date: **June 3, 2003**

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Total Pages: **-22 -**  
(Including cover)

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To:

**Examiner Beth Van Doren  
Group 3623**

Company: **U.S. Patent & Trademark Office**

**FAX NO.**

**703-305-7687**

**Serial No. 09/427,149  
Filed October 25, 1999  
Ward**

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**ATTACHMENTS:**

**Response & Amendment w/ Request for Extension  
Authorization to Charge Deposit Account for Fees Due  
Attachment 'A'**

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**GROUP 3600**

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Operator: **Kathleen Smith 650-233-4575**



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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Inventor: Ward</b>	
<b>Serial No. 09/427,149</b>	<b>Group Art Unit: 3623</b>
<b>Filing Date: October 25, 1999</b>	<b>Examiner: B. Van Doren</b>
<b>Title: Automated Care Process Management System</b>	<b>Atty Docket No.: 073618 0259567</b>
	<b>Client Ref: RHS-001</b>
<b>Date: June 3, 2003</b>	

**CERTIFICATE OF FAX TRANSMISSION**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via facsimile to 703-305-7687, Group Art Unit 3623, Commissioner for Patents, Washington D.C. on June 3, 2003.

By Kathleen M. Smith  
Kathleen M. Smith

**RESPONSE AND AMENDMENT**

**BOX AMENDMENT**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

This is a response to the Office Action mailed December 3, 2002.

06/10/2003 MJONES1 80000001 033975 09427149  
01 FC:2202 Applicant requests a three-month extension of time from March 3, 2003 to the date hereof to  
02 FC:2253 submit this response. The Commissioner is authorized to charge Deposit Account 03-3975 (Order No. 073618/0259567) for the requisite three-month small entity extension fee of \$465.00.

Please amend the application as follows: